



Office of the Director of Education

September 8, 2016

Dear Parent/Guardian:

As you are aware, the Toronto Catholic District School Board was informed on September 7th of a serious shortfall in the number of school bus drivers employed by three transportation providers for the Board (Attridge Transportation, Wheelchair Accessible Transit, Sharp Bus Lines). As a result, a significant number of our students across the City, including Toronto District School Board students, have experienced general delays and both pickup or drop-off interruptions in school bus transportation service this week.

The Toronto Student Transportation Group (TSTG), who manages student transportation for both the Toronto District School Board (TDSB) and the Toronto Catholic District School Board (TCDSB), has been working closely with the bus companies to rectify the situation, and they assure us that the situation will be resolved within a few weeks.

We apologize for this inconvenience and thank you for your patience as we work together through this challenging period. The safety of our students remains our first priority.

Unfortunately, approximately 1,200 student are on school bus routes **directly** impacted by the driver shortage which has resulted in unexpected and unreasonable pickup and drop-off wait times (over an hour late), or regular service cancellations. Parents of these students will be receiving a separate letter with additional information and instructions from their school principal.

If you are unsure if you are impacted by these service reductions please contact the transportation office at 416-229-5313 for further information.

Once again, thank you for your ongoing patience as we work with our TDSB and TSTG bus service partners to resolve these service issues as quickly as possible.

Sincerely,

A handwritten signature in black ink that reads "Angela Gauthier". The signature is written in a cursive style.

Angela Gauthier
Director of Education